



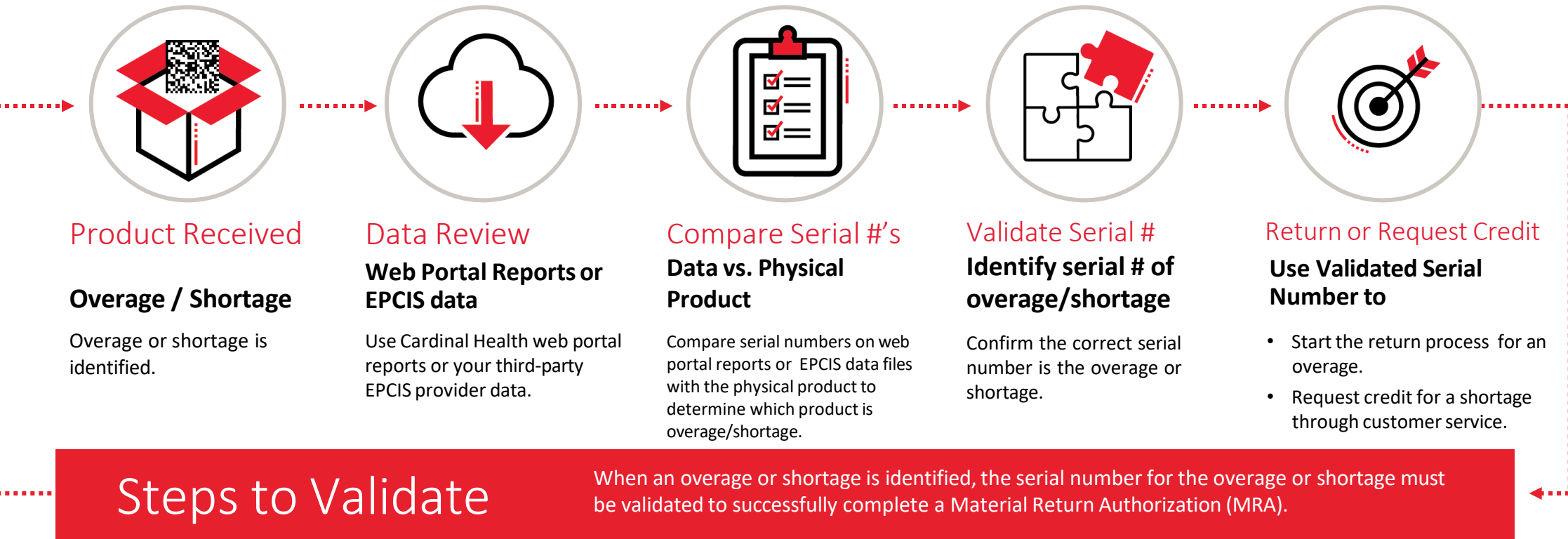
How to Validate Serial Numbers for Exceptions (Overages and Shortages)

DSCSA Returns & Exceptions Process

August 2025

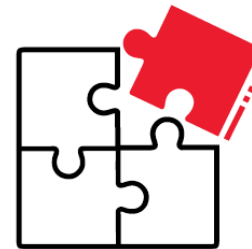
DSCSA Returns & Exceptions

How to Validate a Serial Number for an Overage or Shortage



DSCSA compliance requires Cardinal Health to validate that the product was originally purchased through Cardinal Health.





Resources for Validating Serial Numbers for an Exception (Overage/Shortage)

DSCSA Returns & Exceptions

All DSCSA returns and exceptions resources can be found on the [DSCSA resource center](#).

- [Track and Trace Reporting User Guide](#)

Questions

If you have additional questions, please contact your Cardinal Health representative or send an email to: G-PR005-DrugTracing@cardinalhealth.com.



Thank you

